About The Manual

Founded on the legacy of the previous grandMA consoles, the grandMA3 represents a radical re-think of what's possible from a lighting control platform. The elegant new system-architecture incorporates new fixture, feature and effects handling at its very heart.

The system features ground-breaking concepts from top industry visionaries, presented within a refined user interface, and is designed to make practical tasks more intuitive.

The physical design detail of the grandMA3 range is extraordinary and focused on delivering the best possible user experience, now and into the future.

The **grandMA3 software** is being developed by

MA Lighting Technology GmbH
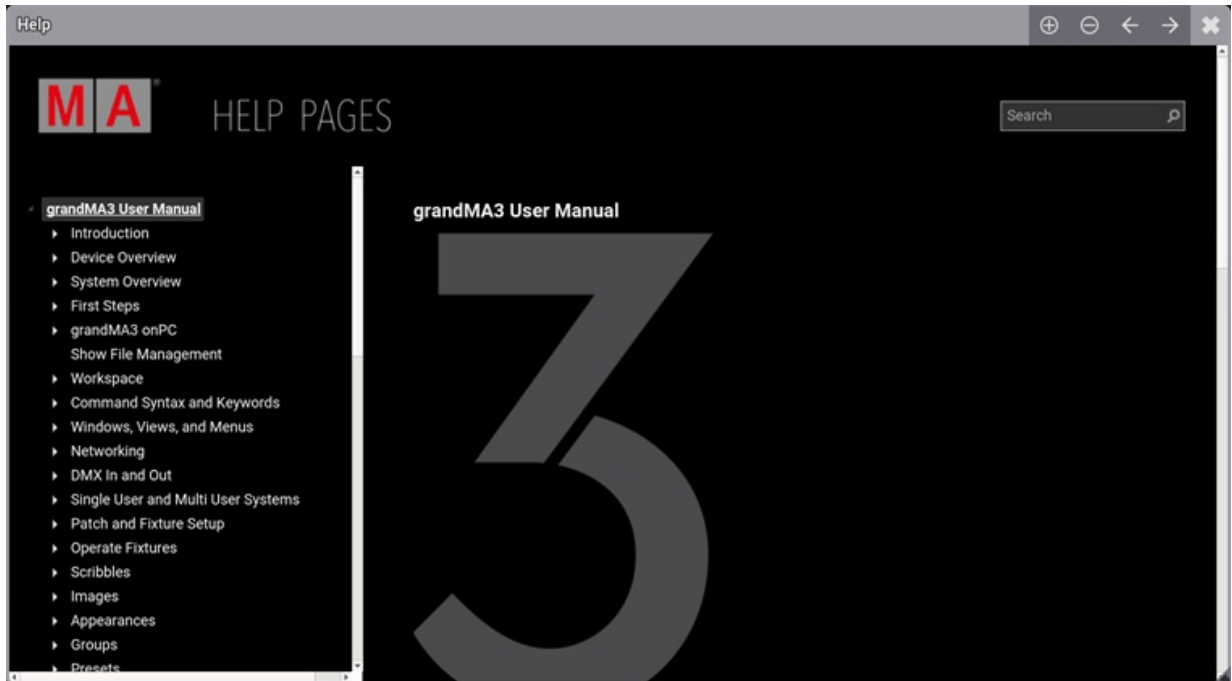Dachdeckerstraße 16
97297 Waldbüttelbrunn, Germany

The help pages consist of a collection of topics to help the user understand the software.

These help pages are included in every software installer package and are automatically loaded into the software (exception: Nodes and Processing Units).

Access the help pages

There are different ways to access the help:

1. To access and read the help pages, press `Help` + `Please` . The help pop-up opens on the main screen:

Help pop-up

2. To open the help pop-up, tap ❓ in the control bar and ❓ again.
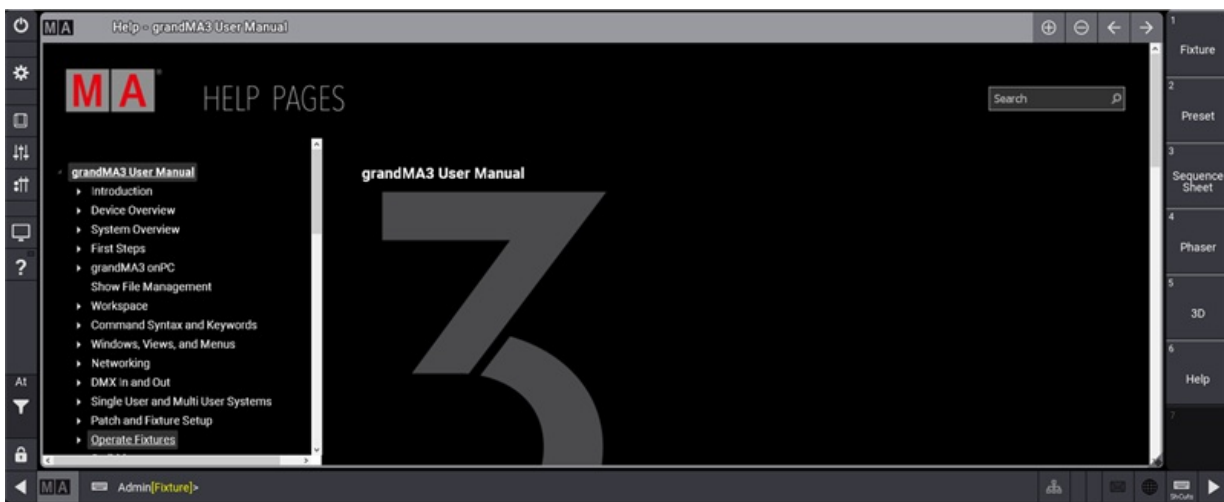3. To open the help window, tap the Help view button in the view bar.

Empty screen of a new show

For more information about the vertical bars, see the topics Workspace, User Interface, **Control Bar,** and **View Bar**.

4. To open another help window, open the **Add Window**, tap the More tab, then tap Help . For more information, see the **Add Windows** topic.
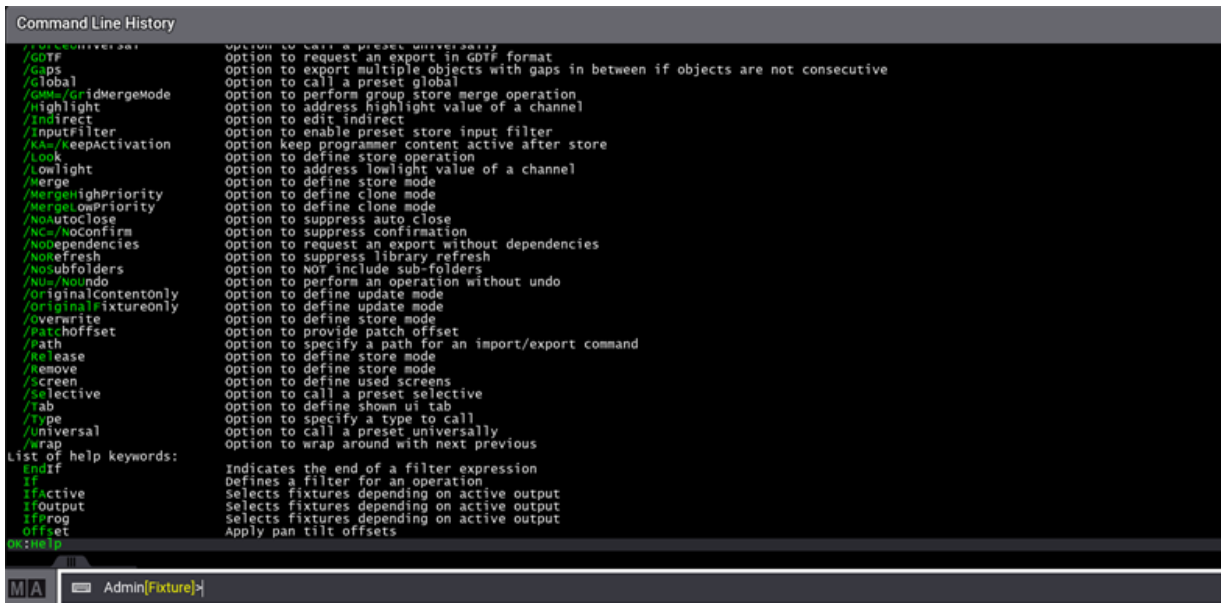

Help window

5. To jump directly into a special help topic, use the context-sensitive help:

- Press and hold Help and tap the desired user interface element (UI element) to open the corresponding help topic.
- Tap **?** in the control bar and tap a UI element to open the corresponding help topic.

6. To access the help pages via the command line, use one of these options:

- Press Help
- Type **Help**
- Type the shortcut **H**

- Press Please or click the command line with the mouse to confirm.

> **Hint:**
> To display all keywords in the command line history, type the command **Help** + **Enter** (keyboard) in the command line.

Keyword list in the command line history

For more information, see the **Help keyword topic**.

7. To open a keyword topic immediately via the command line, use one of these options:

- Press Help and type the desired keyword.
- Type **Help** and type the desired keyword.

  The desired help pages opens.

Navigation in the Help

Buttons in the Title Bar

Tap the buttons with the plus or minus signs to increase or decrease the size of the content displayed within the help window.
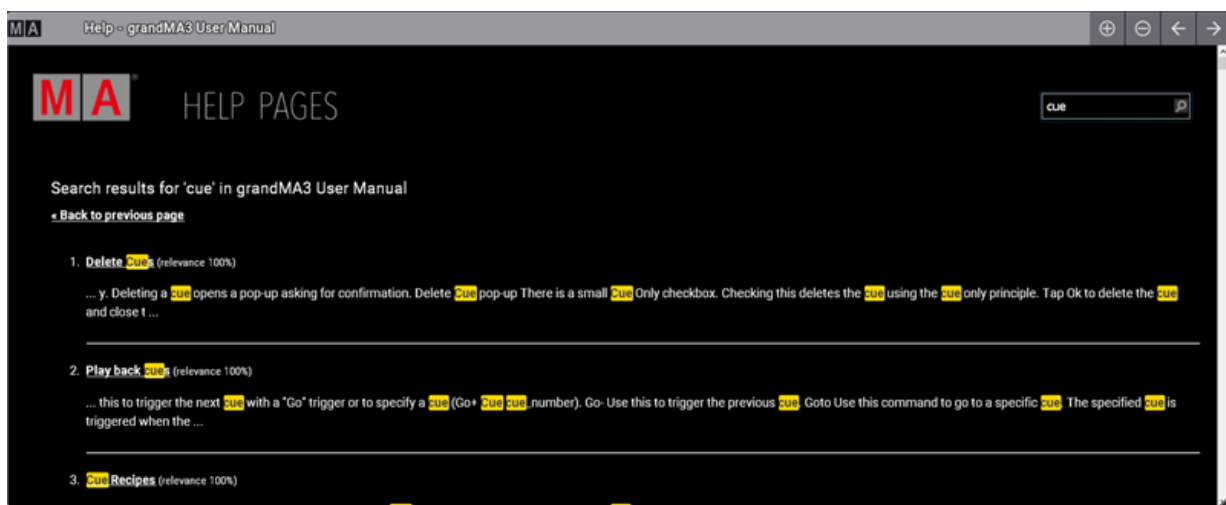
Press the button with the left arrow to reverse through the history of previously viewed help topics. Press the button with the right arrow to advance through the history of previously viewed help topics.

Search Field

To find topics containing a specific search term, enter the term into the search field in the upper-right corner and press Please.

The **Help** window displays the search results with the search term highlighted.

Highlighted search results

To search for a specific product or search term, leave away the brand name or the series name (e.g. grandMA3).

Table of Contents

The left side of the **Help** window displays available topics in a tree structure. Tap the triangle next to any topic to reveal or hide any associated sub-topics. Tap the name of any topic to display its contents in the main area of the window.

The root topics in the tree structure are divided into the different products within the family. These main sections include:

- **grandMA3 User Manual**
- **grandMA3 Quick Manual consoles**
- **grandMA3 Quick Manual processing**
- **grandMA3 Quick Manual Nodes**
- **grandMA3 Quick Manual Nodes DIN-Rail**
- **grandMA3 Quick Manual onPC command wing XT**
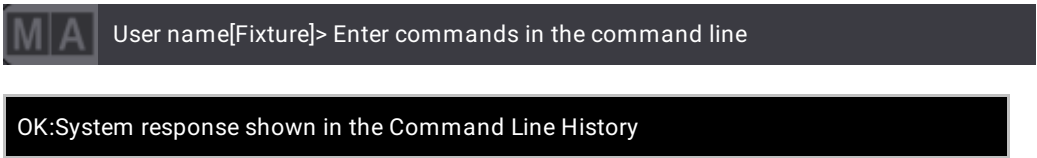- **grandMA3 Quick Manual onPC command wing**

- **grandMA3 Quick Manual onPC fader wing**
- **grandMA3 Quick Manual viz-key**
- **grandMA3 Quick Manual I/O Nodes**
- **Release Notes**

> **Important:**
> The complete grandMA3 documentation consists of the grandMA3 User Manual and the respective grandMA3 Quick Manual with technical specifications, safety instructions, and declaration of conformity.

Display of Content

Display	Definition
At	Keys found on the control surface of the hardware are displayed in a white font on a dark gray background.
Dimmer	Buttons found on the screen are displayed in a white font on a light gray background.
1. Open... 2. Select...	Step-by-step instructions are displayed in a numeric list.
• Tap	One-step instructions are displayed with the help of bullet points.
Menu - Settings - User Configuration - User Profiles	Navigation to specific menus in the console is displayed in bold.
Assign [Object] (At) [Object]	The description of the syntax is underlined and displayed in bold.

MA User name[Fixture]> Enter commands in the command line

OK:System response shown in the Command Line History

The following symbols display possible danger, useful hints, and information.

For information on safety, harmonized standards, and conformity see **grandMA3 Quick Manual Consoles**.

> ⚠️ **Warning:**
> The warning sign displays possible injury and hazard.

> 🚫 **Restriction:**
> The restriction sign displays known limitations of functions.

> 👆 **Important:**
> The important sign displays essential information for the usage of the console.

> 💡 **Hint:**
> The hint sign displays tips useful for the usage of the console.
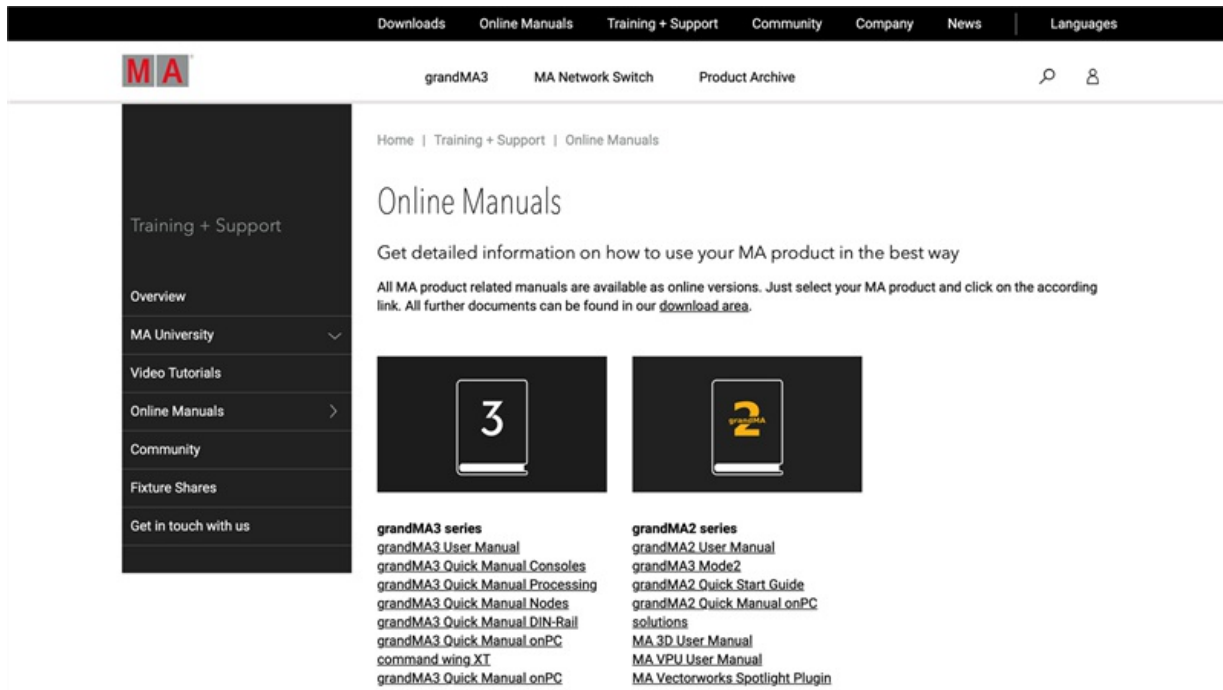
Help on the Web

Please note that the help topics included in the software represent the status and volume of the help pages at the date of release.

The help system is constantly being updated and extended.

The most up-to-date and complete version of the manual is directly published on the following website:

https://www.malighting.com/training-support/online-manuals

Make sure that you regularly visit the online help to read the latest version of the help pages.

Online manuals

The **Online Manuals section** is divided into different **product families**:

- grandMA3 series
- grandMA2 series
- dot2 series
- MA Network Switch

PDF Files

Click the "Open topic as PDF" button in the upper-right corner of any topic viewed on the web to download the contents of that topic as a PDF file for offline viewing.

To download a single PDF of the entire manual:

1. Navigate to the **Downloads** section of the MA Lighting website: **https://www.malighting.com/downloads**
2. Click the desired product family from the list on the left side.
3. Click **Offline User Manuals + QuickMAnual**.
4. Click the desired manual to download.
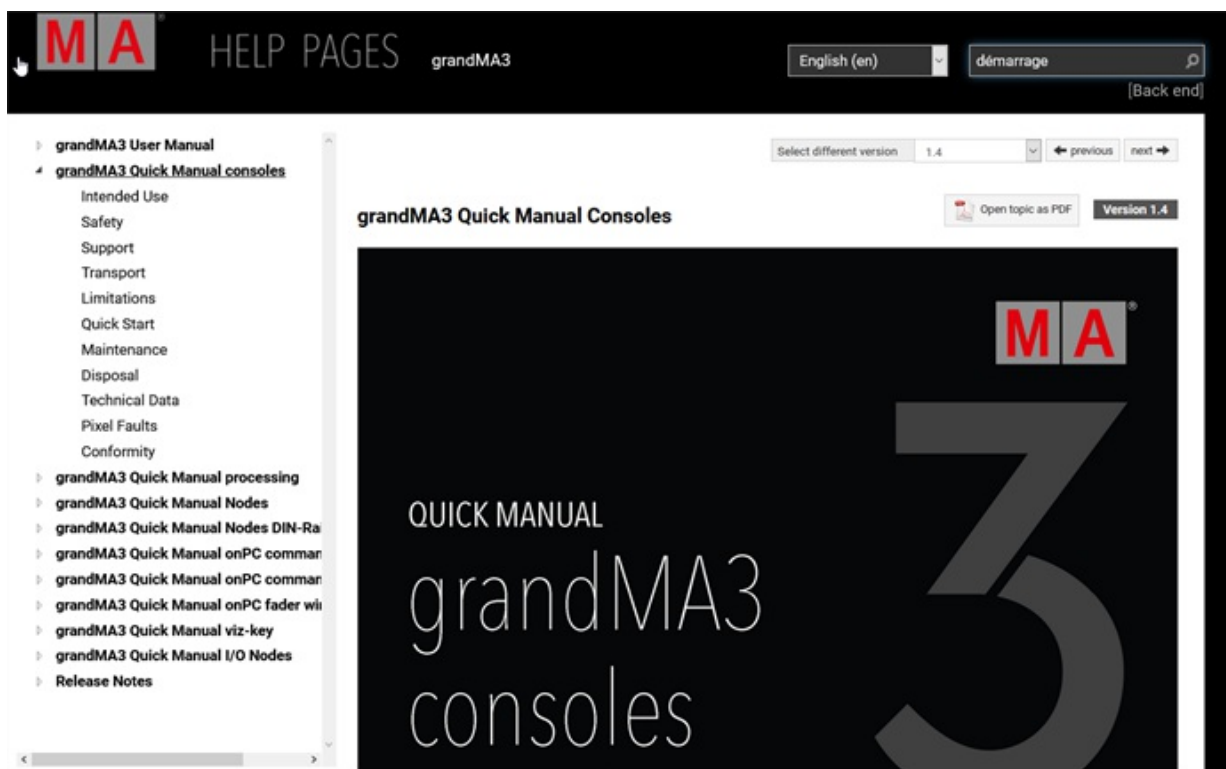
Search Field

To find topics containing a specific search term, enter the term into the search field in the upper-right corner and press Enter.

The **Help** window displays the search results with the search term highlighted.

The search function is language-based. If the search term cannot be found, check your language selection.

Example:

Search for the term démarrage in the Quick Manual for the grandMA3 consoles.

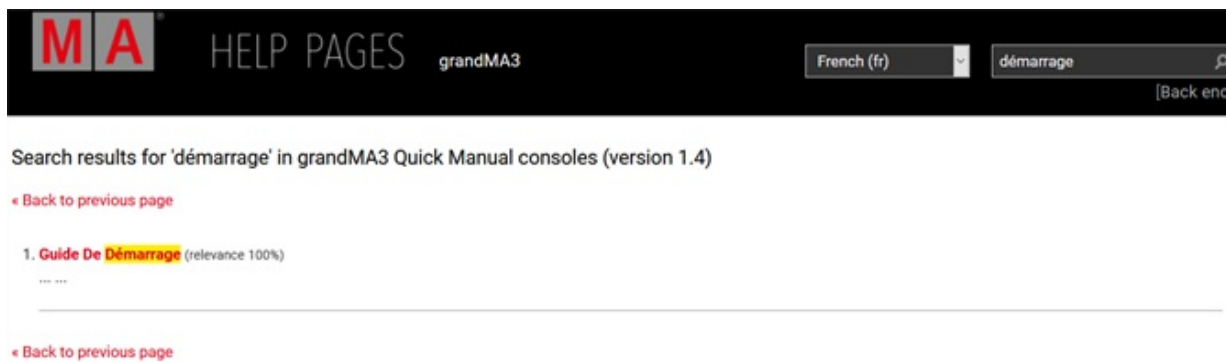The search does not find the term in the English database:

Change the language setting from English to French and search again:

The search result is now correct:

Support

Contact us for any questions about your MA product.

MA Lighting and its extensive distributor network offer unparalleled technical support. Call on our expertise for help with any problem, no matter if it is about the operation, software features, software installations, or troubleshooting.

Help Pages

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To jump directly into a special help topic, use the context-sensitive help:

- Press and hold Help and tap the desired user interface element (UI element) to open the corresponding help topic.
- Tap ? in the control bar and tap a UI element to open the corresponding help topic.

Online Manuals

All MA product-related manuals are available as online versions. Just select your MA product and click on the respective link. All further documents can be found in our download area. Go to **https://www.malighting.com/training-support/online-manuals**.

Video Tutorials

Get tips and tricks from our MA experts on your MA product.

MA offers a whole range of videos on how to use your MA product in the best possible way. Just select your series and click on the links to watch the videos on our YouTube channel. Go to **https://www.malighting.com/training-support/video-tutorials**.

Community

Share your knowledge and get help from other MA users.

A community can be stronger and better than the individual. Be part of the MA community! Go to **https://www.malighting.com/training-support/community**.

Fixture Shares

In our MA Fixture Share you will find a comprehensive database of different fixture types for grandMA3, grandMA2, and dot2. You can also find the grandMA2 GDTF Converter there. Simply upload the GDTF file and it will be converted into a grandMA2 Fixture Profile.

The GTDF Share contains a comprehensive library of all available GDTF files with all relevant modes and firmware versions. Like the MA Fixture Share, this database is continuously updated.

For more information see: **https://www.malighting.com/training-support/fixture-shares**

Local Support

If you have a question regarding your MA Lighting product, please first of all contact your local MA product specialists.

Central Support

If you are in need of further assistance or manufacturer support, please fill out an email request on **www.malighting.com** in Training and Support. Your request will automatically be sent to **support@malighting.com** (in English or German). This email service is monitored during MA Lighting's regular business hours in Germany from 8.30 am until 5 pm, Monday through Friday.

Emergency Hotline

In any case of a show critical emergency please contact the MA Lighting support hotline.

Phone +49 5251 68 88 65 99

Please note that this 24/7 hotline is strictly for emergency cases.

Intellectual Property

MA Lighting Technology has registered multiple patents, trademarks, design patents, and utility models for its products. We will take legal action against the violation of this intellectual property.

For more information see: **https://www.malighting.com/intellectual-property**